

This summary gives you the important information you need to know about your plan. It covers things like the length of your contract, how much you need to pay each month, what's included and what's not.

Equipment needs

You will require a 4G modem for this service. The monthly fee does not include the cost for a modem but you may purchase one from us at an additional cost. Please contact us for further information

Minimum term

The service is available on a month-to-month basis. Cancellation will require you to pay the remained of the monthly billing periods fees.

Important conditions

This service may not be available at your location. Call to confirm availability if needed. This service provides you with a dynamic IP address. Static IP addresses are available on request.

- Additional email accounts \$2.00/month

Early termination charges

If you cancel your service prior to the end of your current monthly billing cycle you will be required to pay for the remainder of the monthly billing cycle.

Telecommunications Industry Ombudsman

We encourage you to always contact us first if you experience any problem or are unhappy. We will do our best to solve your problem during our first contact.

You can contact the TIO as follows:

Phone: 1 800 062 058

Fax: 1 800 630 614 Online:

<http://www.tio.com.au/making-a-complaint>

Customer Service

We are committed to providing you with excellent service. Please contact us by calling 1300 309 121 or by sending an email to support@webshield.net.au if you have any questions, would like to give feedback or complaint.

Mobile Data

Monthly Minimum Charges

Standard Plans ① (included data)	"No Surprises" Plans ②	Excess data rate	Min. Cost+	\$/Gb	Monthly Rate
No Available	1Gb	\$10/Gb	\$35	\$25.00	\$25
5Gb	5Gb	\$10/Gb	\$40	\$6.00	\$30
8GB	7Gb	\$10/Gb	\$54	\$5.50/ \$6.29	\$44
15Gb	15Gb	\$10/Gb	\$80	\$4.67	\$70
20Gb	No Available	\$10/Gb	\$90	\$4.00	\$80
30Gb	No Available	\$10/Gb	\$115	\$3.50	\$105

+ Minimum cost includes one month subscription plus SIM activation fee

① Standard Plans are only capped at 130Gb/month. Any data used beyond the plans included data will be charged at the Excess data rate

② "No Surprises" plans will not function beyond the included monthly data limit. The monthly data usage will "zero" at the first of each month, restoring access.

Prepaid Plan rates

Plan (Included Data/ Duration)	Fee	\$/Gb	Minimum Total cost +
1Gb / 30Day	\$25	\$25.00	\$25
2Gb / 30Days	\$35	\$17.50	\$45
3Gb / 90Days	\$55	\$18.33	\$65
6Gb / 90Days	\$99	\$16.50	\$109
10Gb / 180Days	\$115	\$11.50	\$125
15Gb / 365Days	\$199	\$13.27	\$209

+ Minimum cost includes prepaid date plus SIM activation fee

Maximum monthly charge

The maximum monthly charge depends on whether you have chosen to consume additional data beyond your data quota. Excess data will be charged according to the excess data fee for your chosen plan for all data used beyond the plans monthly quota.

Tracking your spend

You can also monitor your Data Usage by visiting MyWebshield at

<https://members.webshield.net.au/clientarea.php>

by sending an email to

support@webshield.net.au

or by calling us on 1300 309 121

This is a summary only. Please contact us for further information or visit our website for full Terms and Conditions. Summary valid as of Jan. 2017.